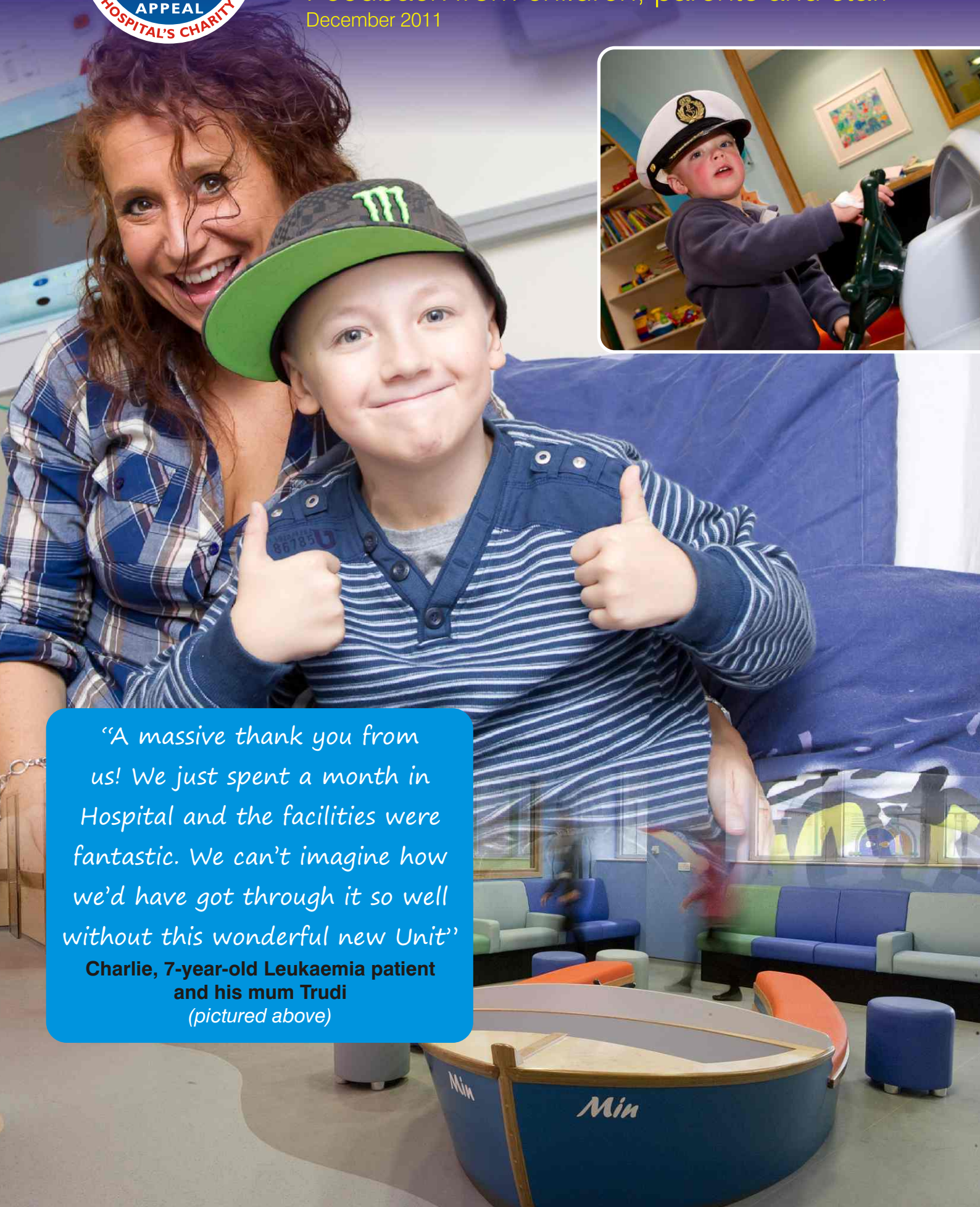




New Children's Unit

Feedback from children, parents and staff
December 2011



"A massive thank you from us! We just spent a month in Hospital and the facilities were fantastic. We can't imagine how we'd have got through it so well without this wonderful new Unit"

Charlie, 7-year-old Leukaemia patient and his mum Trudi
(pictured above)



Conlan enjoys the toys in the waiting area

“The new Children's Unit is a joy to work in. Children love it and that makes our jobs so much easier. It is a privilege to be able to care for families in such a wonderful environment – many children ask if they can stay longer!”

**Dr Chris Anderson,
Consultant Paediatrician**



Honey enjoying the new play room

“We now have an amazing Children's Outpatients. It is a wonderful environment to work in, which makes for very happy staff. But most of all I get a thrill every day from seeing the children's reactions when they walk through the door. On behalf of all these children a BIG THANK YOU”

Sally Clapson, Outpatient Nurse

“You are all stars! You probably don't know just how much you will change a child's view of coming to the Hospital”

Ellie, age 14, asthma patient



Multi-sensory fun in 'Anna's Room'

“Children who regularly have to be here have a much better experience. It makes a massive difference to have a bed next to my child on the Ward. A huge thank you to everyone who supports the Stars Appeal”

**Diane, mum to 2-year-old Finley,
Aperts syndrome patient**



Ellis on the Children's Ward

"Thank you is a small word because you guys have changed this so much – it is 1000 times better than the old unit.

Thank you very much"

Jessica, age 10, cystic fibrosis patient

"It has computers and I love the boat and fish light shades. It looks funky. Thank you so much for making this an inviting place"

Ryan, age 10, ADHD patient

"Thank you so much for making the unit a really happy and nice place to be"

Charlotte, age 9, out-patient



Kayla relaxes in the multi-sensory room

"I was scared when I came in to Hospital but felt much better when I got into my room – I like the pictures, layout, TV and special bathroom lights."

Izzy, age 10, respiratory patient



Tao plays on the Wii in the waiting area

"A big thank you to you all – I have travelled all over the country as my husband is in the armed forces so my son has been treated in a lot of Hospitals – this is by the far the best Children's Unit I have ever been to"

**Natasha, mum to
2-year-old Jack, adenoid patient**

“The new Unit is amazing. It meets all our needs when we stay. We love the new bedrooms. My child is really happy here and there is always such a warm welcome. The environment is conducive to a good recovery – light, bright and clean! Thank you to all those who made this a reality”
Alison, mum to 3-year-old George, respiratory patient



Some of the parents' accommodation

“I like the toys and colours and all the friendly people and I really like the computers”
Lexi, age 5, gastric patient

“Isabel, a four year old, came into the new therapy department and loved the dolls hospital; she stood up for over half an hour – much longer than she did in our old unit. The new facilities are helping children enjoy their physiotherapy and get more from it”
Anne Whiting, Children's Physiotherapist

“The Ward is fabulous – you should be proud! Well done and keep going”

Kirsty, mum to 14-year-old Dylan, throat patient

“Thank you for the folding bed! It means so much to be comfortable and in a cheerful place when your child is poorly”
Avril, mum to 10-year-old Xani, Ward patient

“A very big thank you for caring – it helps a lot of people through some bad times”
Paul, Dad to Tom, 14-year-old throat patient



Tao and Chloe play with interactive drawing kiosks

"I am in a unique position amongst my consultant colleagues of being the first to experience the old and new Children's Unit as a parent as well as a professional. I can confirm that from both sides, the new build has been a huge success and we are all immensely grateful for the important part you have played in helping us to achieve our goal"

Dr Tracey Farnon, Consultant Paediatrician

"The new Unit is amazing. It is such a lovely environment. I can't believe the transformation. It's FANTASTIC!"

**Ellie, age 14,
Asthma patient**



Emily loves the nautical theme in the outpatient department

"I like having lots of space and going on the internet and that the younger children didn't keep me awake. The changing lights are brilliant and the pictures too - thank you"

Xani, age 10, respiratory patient



The treetops themed ward



Ellis and mum Samantha in one of the ward's 'home-from-home' rooms

"It's so bright, fun and welcoming. I love the boat! It doesn't feel like a Hospital at all!"

**Charlene, age 10,
skin allergy patient**



Fish spotting!

“It’s made such a big difference in that my son now looks forward to coming back for appointments”

Leigh, mum to 4-year-old Thomas, food allergy patient



Teenagers’ area

“The new unit is fab – it’s bright and cheerful and my 2-year-old son loves it compared to the old unit, it’s a happy environment and puts him at ease – he loves the nautical theme”
Natasha, mum to Jack, adenoid patient

“The Money raised has been so well spent – the Unit is amazing”
Tina, mum to 11-year-old Kayleigh, surgery patient



Joseph on the Ward

“It’s very good – please keep up the good work!”
Nikita, age 13, heart patient

“I love the TVs in the room, and having my own bathroom”
Kayleigh, age 11, surgery patient



Chloe

“A big thank you”
Chloe age 7, cerebral palsy patient



President: The Earl of Pembroke